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KLARA BERGLUND - FORWARDER

Klara Berglund joined the company in 2021, and for the last four years has held a key position in Bruks Siwertell's Bjuv-based business area in Sweden as a forwarder, enjoying all the variety that this brings

The work that I do gives me a valuable overall understanding of how separate departments, within one large business, organize their activities and come together to deliver both good products and good service.

The job of a forwarder is an interesting one. Essentially, I coordinate several streams of activities to ensure that the flow of supplies and deliveries are as efficient and effective as possible.

MANAGING MULTIPLE STREAMS

I plan and book the transport and delivery of multiple products including new sales, aftersales and our road-mobile ship unloaders. Our department also arranges for collections and deliveries to and from our suppliers. This includes everything from couriers to heavy-lift vessels. These processes generate a great deal of administrative tasks that you have to coordinate and manage, including handling essential transport documentation and Letters of Credit.

Because I work across numerous different areas within the company and externally, I get to meet many people. This includes customers, suppliers, various authorities and colleagues from different departments within Bruks Siwertell. It is a people-facing role, which I really enjoy.

MEETING DELIVERY PROMISES

In my job, no two days are the same. The large variety in the shipments that we manage, which can relate to the size of the goods being handled, their delivery or pick-up location, through to shipment destinations, all require an individual approach. Depending on where in the world we are delivering to, different regulations will apply and we ensure that we meet them. This means that customers receive their products according to our delivery promises.

I am really proud of our products and services, and it is great to be part of a team full of people working together to make the best solutions for our customers.

I would say that there is a great breadth of career opportunities at Bruks Siwertell. In my time here, I have met colleagues that have been a part of the company for many years, working in a variety of different positions. It is an interesting and varied place to work with roles that allow you to grow.